

## QUALITY POLICY STATEMENT

Heyrod Construction Limited is a construction company covering building and civils works and acts as a principal and specialist contractor which operates within the United Kingdom. The core activities of the company are reinforced concrete structures including conventional concrete frame and slabs construction together with concrete works to individual prestigious buildings and structures. We undertake drainage installation, bulk excavation, site preparation and related groundwork, bridge building, tunnelling and road construction. We are also very active in the construction of concrete works for water and sewage treatment works.

Heyrod Construction Ltd ensures that this quality policy statement and the associated procedures apply to all activities and work undertaken within the company. Heyrod Construction Limited can demonstrate its ability to consistently meet customer, statutory, regulatory and other requirements together with its commitment to enhance customer satisfaction through the continual improvement of the effectiveness of our integrated management system.

The Heyrod approach is to listen and openly discuss the individual needs of every contract so our clients get exactly what they require and more importantly, know exactly what they are getting before any contract is signed.

Project quality plans are developed to encompass control measures to ensure that our client's requirements are met, within the specified time, and in line with the budget. To this end, we endeavour to work as a committed team in a spirit of co-operation with the client and their customers.

The company's success is based setting quality objectives and targets which ensure the ongoing development of the company's operations, upgrading equipment and facilities ensure that we combine the best in modern building techniques with the best in traditional skills. Objectives and target are reviewed annually for continuing suitability.

It is the objective of Heyrod Construction Ltd to:

- Reduce waste, loss, adverse incidents and customer complaints.
- Identify strive to continually improve performance through analysis of the management system.
- Continually evaluate the effectiveness of Health, Safety, Quality and Environmental policies and associated documents.

For the company to achieve the above objectives, the policy is communicated to employees to ensure that they understand the Directors commitment to quality and what is required of them;

- Understand the company's commitment to quality and its IMS system.
- Be responsible and accountable for the quality of work they undertake and that of the persons under their supervision.

The Directors of Heyrod Construction Ltd are totally committed to this Quality Policy Statement.

This policy shall be annually reviewed to ensure continued suitability and effectiveness in Quality and business performance.



Jim Ness  
Contracts Director.

Date 25th September 2019